Dear Students, Parents, & Guardians!

Yikes, thank you for remaining patient as we work through our chromebook deployment. We know some of you especially in grades Pre/K - 5 are running into some technical difficulties!

We anticipated this hiccup as we deployed over 500 chromebooks into the community in a short amount of time. Some of our younger students have used these devices very sparingly up to this point.

We are committed to working through these issues to ensure students have access to the enrichment academic learning materials they need.

We will be pushing out further tutorials, directions, and examples starting on Monday of next week. In order to get started today, please see the example provided below.

Clever Badge: Please disregard your clever badge and throw it away. Your student will not need it anymore!

Chromebook Technical Troubleshooting Ideas:

1. Reboot your chromebook, this means you need to completely shut off your device and restart it. You may need to do this two times.
2. Ensure your chromebook is fully charged.

Chromebook LOG-IN Example:

Username: jdoe20@davenportsd.org (first letter of first name, full last name, and the last two digits of graduation year)
Password: 00008812
All passwords right now are 0000**** (Lunch number). Note: first four zeros are the same for everyone. (8 Total Characters 0000 + Lunch Number)

Pre-K - 5th grade will see two tabs once you are logged in:
1. Clever Portal:
   A. The clever portal should appear, click log-in (no password should be needed)

Skyward Log-in:
Parents/Guardians - you can access your child's lunch number by logging into skyward.
A. Go to the food service tab, look in the upper right hand corner to access your students’ lunch number.

B. Or email your child's teacher directly and they will provide the lunch number to you directly. Example Teacher Email: cstrozyk@davenportsd.org

**Technology Assistance:** Please email the following people.
1. Noelle Carstens at ncarstens@davenportsd.org
2. Jamie Manchester at jmanchester@davenportsd.org

Please give us until Monday to respond and to push out further updates and notifications!

**REMEMBER:** 6-12 staying the same!